

## CUSTOMER SUCCESS

### The City of St. John's

St. John's is the capital and largest city in Newfoundland and Labrador, in Eastern Canada. Located on the eastern tip of the Avalon Peninsula on the island of Newfoundland.



“ WorkPlace’s Mobile module helps us to be even more efficient; we are able to have requisitions viewed, approved, and processed with our mobile phones and our iPads. Another huge improvement has been the ability of users to see the status of their requisitions, inquire on the approval stage, and if need be, recall and correct a requisition. ”

- Derek Coffey, Manager of Budget and Treasury



#### CHALLENGES

- Separate systems
- Multiple data entry points
- Slow or no communication
- Lack of control



#### REQUIREMENTS

- Integration between departments
- Accurate information in real-time
- Automated process



#### SOLUTION

*Implementing Paramount WorkPlace Requisition with its seamless integration with Microsoft Dynamics GP.*

- Paramount WorkPlace provided a single solution with easy requisition entry and approval, empowering users with access to the status of their requisitions.
- Access to information and the ability to approve using WorkPlace Mobile saved time and provided control over the purchasing process.



#### BENEFITS

- Relevant information in one place
- Data entry consistency
- Easy to maintain roles and routing rules
- Stronger control
- Automation of processes
- Time savings
- Paperless solution
- ERP integration