

CUSTOMER SUCCESS

Bonita Springs Utilities

Bonita Springs Utilities, Inc. is a member-owned cooperative providing water and wastewater services to more than 30,000 customers throughout the picturesque Gulf Coast town of Bonita Springs, Florida.



 Bonita Springs Utilities, Inc.

“Paramount WorkPlace has become an integral tool that helps us manage our procurement process. We're using it to establish and maintain our procurement workflows and gain the necessary visibility and controls into the procurement cycle.”

- Jeff Neuenschwander, Business Analyst, Bonita Springs Utilities



CHALLENGES

- Procurement was largely a manual process
- Duplicate data entry was inefficient and time consuming
- Little visibility into the procure-to-pay cycle
- Burden for managing requisitions fell on one individual



REQUIREMENTS

- Simple, intuitive interface to promote broad user adoption rates
- Support for a variety of unique approval routing rules
- Integration with Microsoft Dynamics GP



SOLUTION

Paramount WorkPlace serves as Bonita Springs Utilities' complete procurement management solution. With flexible approval routings, budget and encumbrance tracking, and seamless integration with Dynamics GP, the organization has streamlined its entire procure-to-pay cycle.



BENEFITS

- Integration with Microsoft Dynamics GP eliminates duplicate data entry
- Encumbrance accounting and budget control keep spending visible
- Flexible approval engine accommodates specific workflows
- Empowering individual approvers speeds requisition cycle time
- Integration with ERP eliminates need for duplicate data entry
- Ability to review/approve requisitions via email supports remote workers